

October 31, 2025

Hello, Licensees!

We are excited to announce that the Alabama Board of Physical Therapy is upgrading its regulatory software! Our new provider, Thentia, will offer a more user-friendly experience for you!

-What does this mean for you, the average licensee?

For most licensees, you won't notice any changes right away. However, during the next renewal season, you will need to create a new account through the Thentia portal. Don't worry — we'll provide clear, step-by-step instructions well in advance.

However, we do encourage you to go ahead and set up your Thentia portal profile *after* Thentia is live. There you will be able to access a copy of your license, update your work or personal information, etc. We think you'll find the Thentia portal to be a valuable resource for you and as a bonus, you'll already have your login credentials when it is time to renew!

-Temporary "Black-Out" Period

We will have a "black-out" period of beginning November 8, 2025, through December 1, 2025, during which certain online functions will be unavailable, including, but not limited to:

- Online Applications
- Online User Profiles

We expect that the Licensee Lookup and License Verification features will remain available. If you experience any difficulty—or if you need a verification sent to another state or entity—we will have a temporary form available for you to complete and email to us.

-Who Will Be Most Affected Immediately by this Change?

- New applicants
- Expired renewal applicants

During this period, we will provide paper applications that can be accessed through our website – www.pt.alabama.com - printed, completed, and mailed to the Board office along with the appropriate fees (cashier's check or money order) and any required documentation. The Board's mailing address is:

Alabama Board of Physical Therapy
100 N. Union Street, Suite 724
Montgomery, AL 36130 (if overnighting, please use zip of 36104)

We understand that this transition may cause some temporary inconvenience, and we sincerely appreciate your patience and understanding. We're confident that you'll find the new system worth the wait!

As always, we're here to help. Please don't hesitate to contact us via email at info@pt.alabama.gov or phone at (334) 242-4064 or (334) 242-3603. Our office hours are Monday through Friday, 8:00 a.m. – 5:00 p.m. We will keep you updated as needed during this process through email, our website – www.pt.alabama.gov and social media - Instagram: al_board_pt; Facebook:

@Alabamaboardphysicaltherapy; and LinkedIn: Alabama Board of Physical Therapy. Like and/or follow us!

Thank you for all that you do for the people of Alabama!

Warm regards,

Kathy Miller

Kathy Miller
Executive Director
Alabama Board of Physical Therapy